

S U P R E M E C O U R T O F I N D I A
RECORD OF PROCEEDINGS

WRIT PETITION(S)(CIVIL) NO(S). 509/2023

HEMA RAJARAMAN

PETITIONER(S)

VERSUS

UNION OF INDIA & ORS.

RESPONDENT(S)

(IA No. 85357/2023 - INTERVENTION/IMPLEADMENT)

Date : 26-11-2024 These matters were called on for hearing today.

CORAM : HON'BLE MR. JUSTICE B.R. GAVAI
HON'BLE MR. JUSTICE K.V. VISWANATHAN

For Petitioner(s) Ms. Tanya Srivastava, Adv.
Mr. Rahul Narayan, AOR
Ms. Harshita Malik, Adv.

For Respondent(s) Ms. Aishwarya Bhati, A.S.G.
Mr. Madhav Sinhal, Adv.
Mr. Gaurang Bhushan, Adv.
Mr. Rajan Kumar Chourasia, Adv.
Ms. Aarushi Singh, Adv.
Mr. M.k Maroria, Adv.
Mr. Amrish Kumar, AOR

Mr. Anand Mishra-1, AOR

Mr. Joel, AOR
Mr. Vaibhav Joshi, AOR

Mr. Shouryendu Ray, Adv.
Ms. Vatsala Poddar, Adv.
Ms. Mohan Neelu Jayamohan Pillai, AOR

Mr. Amit Punj, Adv.
Mr. Maibam Nabaghanashyam Singh, AOR

Ms. Nisha Bhambhani, Adv.
Mr. Rajat Arora, AOR
Ms. Mariya Shahab, Adv.

Mr. Abhay Kumar, AOR
Mr. Shagun Ruhil, Adv.
Mr. T. Gaurav Shahi, Adv.

Mr. Saurabh Mishra, Adv.
Mr. Karan Chopra, Adv.

Mr. Anand Mishra-1, AOR
Mr. Kaustubh Anshuraj, AOR

UPON hearing the counsel the Court made the following
O R D E R

1. The present petition has been preferred by the petitioner seeking directions to Respondent No.2 as well as various airlines so as to lay down guidelines to control unruly and disruptive behaviour of the passengers.
2. Ms. Aishwarya Bhati, learned Additional Solicitor General of India, states that Respondent No.2 has already notified the guidelines so also issued various circulars to control unruly behaviour of the passengers. It is further submitted that the guidelines also take care of fixing the accountability of the crew members. In addition, it is also stated that the airlines also have issued Standard Operating Procedures (SOPs) for controlling the unruly behaviour of the passengers.
3. Learned counsel for the petitioner has given certain suggestions by collating the data of the guidelines issued by various foreign jurisdictions.
4. We request the learned counsel for the petitioner to handover the same to the learned Additional Solicitor General of India so that the learned Additional Solicitor General can instruct Respondent No.2 to examine the same and find out as to whether the guidelines could be modified so as to make them more comprehensive.
5. List after eight weeks.

(NARENDRA PRASAD)
DEPUTY REGISTRAR

(ANU BHALLA)
COURT MASTER