

S U P R E M E C O U R T O F I N D I A  
R E C O R D O F P R O C E E D I N G S

Writ Petition(s) (Civil) No(s). 1144/2021

IN RE PAY AND ALLOWANCE OF THE MEMBERS OF THE U.P. STATE CONSUMER  
DISPUTES REDRESSAL COMMISSION

(IA No. 286479/2025 - AMENDMENT OF APPEAL / PETITION / I.A., IA No. 250897/2025 - APPLICATION FOR PERMISSION, IA No. 250895/2025 - APPLICATION FOR PERMISSION, IA No. 86081/2025 - APPLICATION FOR PERMISSION, IA No. 63548/2026 - APPROPRIATE ORDERS/DIRECTIONS, IA No. 59031/2026 - APPROPRIATE ORDERS/DIRECTIONS, IA No. 235624/2025 - APPROPRIATE ORDERS/DIRECTIONS, IA No. 96450/2023 - APPROPRIATE ORDERS/DIRECTIONS, IA No. 16470/2023 - APPROPRIATE ORDERS/DIRECTIONS, IA No. 195730/2022 - APPROPRIATE ORDERS/DIRECTIONS, IA No. 20894/2022 - APPROPRIATE ORDERS/DIRECTIONS, IA No. 151479/2021 - APPROPRIATE ORDERS/DIRECTIONS, IA No. 150170/2026 - APPROPRIATE ORDERS/DIRECTIONS, IA No. 206465/2026 - CLARIFICATION/DIRECTION, IA No. 236827/2025 - CLARIFICATION/DIRECTION, IA No. 113527/2022 - CLARIFICATION/DIRECTION, IA No. 97827/2022 - CLARIFICATION/DIRECTION, IA No. 152148/2021 - EXEMPTION FROM FILING O.T., IA No. 72606/2026 - EXEMPTION FROM FILING O.T., IA No. 257711/2025 - EXEMPTION FROM FILING O.T., IA No. 136575/2023 - EXEMPTION FROM FILING O.T., IA No. 89619/2023 - EXEMPTION FROM FILING O.T., IA No. 21231/2022 - EXEMPTION FROM FILING O.T., IA No. 210288/2026 - EXTENSION OF TIME, IA No. 113518/2022 - INTERVENTION APPLICATION, IA No. 97777/2022 - INTERVENTION APPLICATION, IA No. 151478/2021 - INTERVENTION APPLICATION, IA No. 122229/2026 - INTERVENTION APPLICATION, IA No. 100080/2026 - INTERVENTION APPLICATION, IA No. 69128/2026 - INTERVENTION APPLICATION, IA No. 87900/2025 - INTERVENTION APPLICATION, IA No. 30990/2025 - INTERVENTION APPLICATION, IA No. 16468/2023 - INTERVENTION APPLICATION, IA No. 85485/2025 - INTERVENTION/IMPLEADMENT, IA No. 132470/2023 - INTERVENTION/IMPLEADMENT, IA No. 20892/2022 - INTERVENTION/IMPLEADMENT, IA No. 237937/2025 - MODIFICATION, IA No. 239596/2025 - MODIFICATION, IA No. 239582/2025 - MODIFICATION, IA No. 257710/2025 - MODIFICATION OF COURT ORDER, IA No. 242120/2025 - MODIFICATION OF COURT ORDER, IA No. 72603/2026 - MODIFICATION OF COURT ORDER, IA No. 239645/2025 - MODIFICATION OF COURT ORDER, IA No. 71616/2026 - MODIFICATION OF COURT ORDER, IA No. 239635/2025 - MODIFICATION OF COURT ORDER, IA No. 64597/2026 - MODIFICATION OF COURT ORDER, IA No. 238850/2025 - MODIFICATION OF COURT ORDER, IA No. 64384/2026 - MODIFICATION OF COURT ORDER, IA No. 238169/2025 - MODIFICATION OF COURT ORDER, IA No. 62295/2026 - MODIFICATION OF COURT ORDER, IA No. 236879/2025 - MODIFICATION OF COURT ORDER, IA No. 44589/2026 - MODIFICATION OF COURT ORDER, IA No. 191452/2025 - MODIFICATION OF COURT ORDER, IA No. 259550/2025 - MODIFICATION OF COURT ORDER, IA No. 30991/2025 - PERMISSION TO APPEAR AND ARGUE IN PERSON and IA No. 286940/2025 - PERMISSION TO FILE ADDITIONAL DOCUMENTS/FACTS/ANNEXURES)

WITH

W.P.(C) No. 613/2022 (X)

(IA No. 83076/2024 - APPROPRIATE ORDERS/DIRECTIONS, IA No. 66372/2024 - EXEMPTION FROM FILING O.T., IA No. 110864/2022 - EXEMPTION FROM FILING O.T., IA No. 83080/2024 - EXEMPTION FROM FILING O.T. and IA No. 110863/2022 - GRANT OF INTERIM RELIEF)

T.C.(C) No. 17/2025 (III-B)

W.P.(C) No. 229/2025 (X)

(IA No. 72391/2025 - EXEMPTION FROM FILING O.T.)

CONMT.PET.(C) No. 57/2026 in W.P.(C) No. 1144/2021 (PIL-W)

(IA No. 32324/2026 - EXEMPTION FROM FILING O.T.)

CONMT.PET.(C) No. 263/2026 in W.P.(C) No. 613/2022 (X)

Date : 13-08-2026 These matters were called on for hearing today.

CORAM : HON'BLE THE CHIEF JUSTICE  
HON'BLE MR. JUSTICE JOYMALYA BAGCHI  
HON'BLE MRS. JUSTICE V. MOHANA

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UPON hearing the counsel the Court made the following

#### O R D E R

##### National Consumer Commissions

1. It has come to our attention that a recent news item has highlighted certain issues concerning the slow disposal rate of cases and poor performance of the National Consumer Commissions. Therefore, in view of the inordinate delay in disposal of pending matters, especially when, in some cases, hearings are not taking place for years, we request the Presidents of the National Consumer Commissions to send a report providing necessary and relevant details with respect to: (i) the total pendency of cases; (ii) the composition of the Commissions; (iii) the average disposal rate of

the matters by different Benches; (iv) the estimated time likely to be required for disposal of the pending matters; and, (v) whether there is a need for increasing the strength of the Commissions.

2. We would appreciate it if the aforesaid report were sent within two weeks.

#### State Consumer Commissions

3. Learned *Amicus Curiae* will also furnish, separately, information with respect to the pendency of cases before the State Consumer Commissions and the vacancies therein. The information should also indicate the oldest pending matters. The pendency chart should also further provide the year-wise pendency. The Presidents of the State Consumer Commissions are requested to furnish the requisite information to the learned *Amicus Curiae*. The Department of Consumer Affairs of the respective State Governments will also assist the learned *Amicus Curiae* in collating the said information.

4. Learned *Amicus Curiae* may also contact Mr. Anupam Mishra, Joint Secretary, Department of Consumer Affairs, who was earlier appointed as the Nodal Officer to assist this Court. He may also provide the requisite information.

5. The Presidents of the State Consumer Commissions are requested to forward the performance evaluation report for the last three years of the District Consumer Forums under their respective jurisdictions.

6. List on 02.09.2026 along with SMW(C) No.2/2021.

7. Having regard to the multiplicity of issues involved and the

fact that SMW(C) No.2/2021 has also been ordered to be listed along with this case, we appoint Ms. Prerna Priyadarshini and Ms. Shivani Vij, learned AORs, to also assist this Court in these matters as *Amicus Curiae*.

(NITIN TALREJA)  
ASTT. REGISTRAR-cum-PS

(PREETHI DILEEP KUMAR)  
DY. REGISTRAR