

**IN THE HIGH COURT OF KERALA AT ERNAKULAM
PRESENT
THE HONOURABLE THE CHIEF JUSTICE MR. NITIN JAMDAR
&
THE HONOURABLE MR. JUSTICE SYAM KUMAR V.M.**

**Thursday, the 6th day of November 2025 / 15th Karthika, 1947
WP(C) NO. 20485 OF 2024(S)**

PETITIONER:

**PRASAD SOMARAJAN, AGED 55 YEARS, DHARMAPURAM,
NEAR ASHRAM ENGINEERING COLLEGE P.O.,
THIRUVANANTHAPURAM, PIN - 695 016.**

RESPONDENTS:

- 1. STATE OF KERALA, REPRESENTED BY SECRETARY TO GOVERNMENT, KERALA PUBLIC WORKS DEPARTMENT, SECRETARIAT, THIRUVANANTHAPURAM, PIN - 695 004.**
- 2. KERALA ROAD SAFETY AUTHORITY, REPRESENTED BY ITS CHAIRMAN, VAZHUTHACAUD, THIRUVANANTHAPURAM, PIN - 695 014.**
- 3. NATIONAL HIGHWAYS AUTHORITY OF INDIA - NHAI, REPRESENTED BY ITS SECRETARY, G 5&6, DABRI - GURGAON RD, SECTOR 10 DWARKA, DWARKA, DELHI, PIN - 110 075.**

Writ Petition (Civil) praying inter alia that in the circumstances stated in the affidavit filed along with the WP(C) the High Court be pleased to direct the respondents to initiate steps to implement Exts.P6, P7, P11 and P13 provisionally and subject to the result of the writ petition.

This petition coming again on for orders upon perusing the petition and the affidavit filed in support of WP(C), this Court's order dated 28/10/2025 and upon hearing the arguments of M/S. A.ARUNA & UTTARA P.V., Advocates for the petitioner, GOVERNMENT PLEADER for R1 and of M/S. LEJO JOSEPH GEORGE & E.C.KURIAKOSE, Advocates for R3, the court passed the following:

P.T.O.

W.P.(C).20485/24 & W.P.(PIL).107/25

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Nitin Jamdar, C.J. & Syam Kumar V.M., J.

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W.P.(C)No.20485 of 2024

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W.P.(PIL)No.107 of 2025

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Dated this the 6th day of November, 2025

ORDER

Heard Ms. Uttara P.V., learned counsel representing Ms. A. Aruna, learned counsel for the Petitioner in W.P.(C)No.20485 of 2024, Mr. S. Gopakumar, learned counsel for the Petitioner in W.P.(PIL)No.107 of 2025, Mr. Lejo Joseph George, learned Standing Counsel for the National Highways Authority of India and Mr. K. Rajkumar, learned Senior Panel Counsel for the Union of India.

2. This order is in pursuance of the earlier orders passed regarding effective implementation of the application developed by the National Highways Authority of India (NHAI). The learned Standing Counsel for the NHAI, with the assistance of the technical team of the NHAI, has given us a presentation of the application. As far as the fields under which the grievances can be registered, to a query as to where the grievances relating to non-conformity with the standards laid down by the Indian Roads Congress can be made, the learned Standing Counsel for the NHAI states that such issues are included under the caption 'Potholes and other maintenance issues' in the open text field, where citizens can type their comments.

W.P.(C).20485/24 & W.P.(PIL).107/25

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3. We have noted in our earlier orders the requirement for an effective grievance redressal mechanism on this count as the various standards set out by the Indian Roads Congress are for the benefit of the user of the roads including initiatives for persons who are physically challenged or senior citizens. Therefore, according to us, for this class who seek to make grievances regarding the non-provision of such facilities, a specific field would be useful in the application, instead of interpreting the fields such as 'Potholes and other maintenance issues'.

4. Therefore, we defer the hearing of this petition by a period of two weeks so that the necessary field can be created in the mobile application under the head 'Non-conformity regarding Indian Roads Congress Standards for the Pedestrians'.

5. Post on 20 November 2025.

Sd/-
Nitin Jamdar
Chief Justice

Sd/-
Syam Kumar V.M.
Judge

vpv