

**IN THE HIGH COURT OF KERALA AT ERNAKULAM
PRESENT
THE HONOURABLE THE CHIEF JUSTICE MR. NITIN JAMDAR
&
THE HONOURABLE MR. JUSTICE SYAM KUMAR V.M.**

Friday, the 19th day of December 2025 / 28th Agrahayana, 1947
WP(C) NO. 20485 OF 2024(S)

PETITIONER:

PRASAD SOMARAJAN, AGED 55 YEARS, DHARMAPURAM,
NEAR ASHRAM ENGINEERING COLLEGE P.O.,
THIRUVANANTHAPURAM, PIN - 695 016.

RESPONDENTS:

1. STATE OF KERALA, REPRESENTED BY SECRETARY TO GOVERNMENT, KERALA PUBLIC WORKS DEPARTMENT, SECRETARIAT, THIRUVANANTHAPURAM, PIN - 695 004.
2. KERALA ROAD SAFETY AUTHORITY, REPRESENTED BY ITS CHAIRMAN, VAZHUTHACAUD, THIRUVANANTHAPURAM, PIN - 695 014.
3. NATIONAL HIGHWAYS AUTHORITY OF INDIA - NHAI, REPRESENTED BY ITS SECRETARY, G 5&6, DABRI - GURGAON RD, SECTOR 10 DWARKA, DWARKA, DELHI, PIN - 110 075.

Writ Petition (Civil) praying inter alia that in the circumstances stated in the affidavit filed along with the WP(C) the High Court be pleased to direct the respondents to initiate steps to implement Exts.P6, P7, P11 and P13 provisionally and subject to the result of the writ petition.

This petition coming again on for orders upon perusing the petition and the affidavit filed in support of WP(C), this Court's order dated 11/12/2025 and upon hearing the arguments of M/S. A.ARUNA & UTTARA P.V, Advocates for the petitioner, GOVERNMENT PLEADER for R1 and of M/S. LEJO JOSEPH GEORGE & E.C.KURIAKOSE, Advocates for R3, the court passed the following:

P.T.O.

NITIN JAMDAR, C.J.
&
SYAM KUMAR V.M., J.

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W.P.(PIL) No. 107 of 2025

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Dated this the 19th day of December 2025

ORDER

Heard Ms. Uthara P.V. representing Ms. A. Aruna, learned counsel for the Petitioner in W.P.(C)No. 20485 of 2024, Mr. S. Gopakumar, learned counsel for the Petitioner in W.P.(PIL) No. 107 of 2025, Mr. Lejo Joseph George, learned Standing Counsel for the National Highways Authority of India and Mr. Nandida Sebastian representing Mr. K.R. Rajkumar, learned Senior Panel Counsel.

2. It appears that the mobile application of the National Highways Authority of India has finally been made accessible for registering complaints regarding the absence of requirements specified by the Indian Roads Congress, after the passing of various orders. The petitioner has submitted a complaint through the said application, as modified, on 18 December 2025.

3. The entire endeavour in directing the National Highways Authority of India to develop this feature in the application is to make a grievance redressal forum available to citizens, instead of requiring them to approach this Court for directions. For that purpose, the

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National Highways Authority of India shall give adequate and wide publicity to the new feature introduced in the application and shall place a progress report in that regard on record before the next date of hearing.

4. Post on 6 January 2026.

Sd/-

**NITIN JAMDAR
CHIEF JUSTICE**

Sd/-

**SYAM KUMAR V.M.
JUDGE**



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